Stellar Phoenix SQL Recovery

Stellar Phoenix SQL Recovery 4.1 User Manual

Stellar DATA RECOVERY

Stellar Phoenix SQL Recovery

Overview

Stellar Phoenix SQL Recovery software is an easy to use application designed to repair corrupt or damaged Microsoft SQL Server database (.mdf) files in a safe and non-destructive manner. It uses powerful algorithms to perform thorough scan of .mdf file so as to recover as much data as possible. The software never deletes or modifies original data and even heavily damaged files can be optimally repaired and restored.

Microsoft SQL server system is a full-fledged relational database management system (RDBMS) that offers an exclusive variety of a number of administrative tools for database development, maintenance, and administration. Microsoft SQL Server database files (.mdf) can get damaged or corrupted due to a number of reasons such as virus attack, unexpected system shutdown, media read error, and so on.

Key Features

- Support for MS SQL Server 2008 R2, 2012, 2008, 2008*64, 2008 Express, 2005, 2005*64, Express, 2000, 2000*64, 7.0 and mixed formats.
- Searches .mdf files in the computer.
- Displays preview of recoverable database objects.
- Allows finding of object name in tree view.
- Supports Sequence Objects in MS SQL Server 2012.
- Supports MS SQL Server ROW Compressed data.
- Supports MS SQL Server PAGE Compressed data.
- Supports Standard Compression Scheme for Unicode(SCSU) in SQL Server 2008 R2.
- Recovers Column Row GUID COL Property.
- Recovers Sp_assextended Property.
- Saves non-recovered queries, views, stored procedures, etc. in a text file.
- Support for automatic recreation of a new database having all the recovered database items.
- Support for large SQL Server .ndf files for all versions.
- Support for XML data types.
- Support for XML indexes.
- Support for SQL Server 2008 filestream data types.

- Support for SQL Server 2008 sparse columns.
- Support for SQL Server 2008 columns set property.
- Support for separate log report after scanning database.
- Support for Sorted tables in tree view and generates sorted log report.
- Support for fast scanning algorithms.
- Support for total row count detail in each table for all versions.
- Recovery of Tables, Triggers, and Views.
- Recovery of Collations.
- Recovery of Stored Procedure, Synonyms, and Functions.
- Recovers of Defaults and Default constraints.
- Recovery of Primary Keys, Foreign Keys, Unique Keys, and Identity.
- Recovery of Indexes (Clustered, Non - Clustered indexes).
- Recovery of Check constraints, User Defined Data Types, and Null / Not null.
- Recovery of Predefined defaults, default values, and Rules.
- Compatible with Windows 7 / Vista / XP / Server 2008 / Server 2003.

Stellar Phoenix SQL Recovery

What is New in This Version?

Stellar Phoenix SQL Recovery has following new features:

- Supports MS SQL Server 2012.
- Supports Sequence Objects in MS SQL Server 2012.
- Supports MS SQL Server ROW Compressed data.
- Supports MS SQL Server PAGE Compressed data.
- Supports Standard Compression Scheme for Unicode(SCSU) in SQL Server 2008 R2.
- Recovers Column Row GUID COL Property.
- Recovers Sp_assextended Property.

In addition to all the previous features mentioned below:

- Support for MS SQL Server 2008 R2, 2008, 2008*64, 2008 Express, 2005, 2005*64, Express, 2000, 2000*64, 7.0 and mixed formats.
- Searches .mdf files in the computer.
- Displays preview of recoverable database objects.
- Allows finding of object name in tree view.
- Saves non-recovered queries, views, stored procedures, etc. in a text file.
- Support for automatic recreation of a new database having all the recovered database items.
- Support for large SQL Server .ndf files for all versions.
- Support for XML data types.
- Support for XML indexes.
- Support for SQL Server 2008 filestream data types.
- Support for SQL Server 2008 sparse columns.
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- Support for fast scanning algorithms.

- Support for total row count detail in each table for all versions.
- Recovery of Tables, Triggers, and Views.
- Recovery of Collations.
- Recovery of Stored Procedure, Synonyms, and Functions.
- Recovers of Defaults and Default constraints.
- Recovery of Primary Keys, Foreign Keys, Unique Keys, and Identity.
- Recovery of Indexes (Clustered, Non - Clustered indexes).
- Recovery of Check constraints, User Defined Data Types, and Null / Not null.
- Recovery of Predefined defaults, default values, and Rules.
- Compatible with Windows 7 / Vista / XP / Server 2008 / Server 2003.

Installation Procedure

Before beginning the installation procedure, make sure that the computer meets the minimum system requirements.

Minimum System Requirements

- Operating system: Windows 2000 / 2003 / XP/ Vista / Windows 2008
- Hard Disk: At least 50 MB of free disk space
- RAM: 1 GB minimum (2 GB recommended)
- MS SQL Server: 7.0, 2000, 2005, 2008

To install the software, follow the steps:

1. Double-click **StellarPhoenixSQLRecovery.exe**. Setup dialog box is displayed.
2. Click **Next** to continue. **License Agreement** dialog box is displayed.
3. Select **I accept the Agreement** option. Click **Next** to continue.
4. Specify the location where the installation files are to be stored. Click **Next** to continue.
5. Select the folder where the files are to be stored. A default folder is suggested in the box. Click **Browse** to select a different location. Click **Next**.
6. In the **Select Additional Tasks** dialog box, choose the check box as per your choice.
7. Click **Next**.
8. Review the entries. Click **Back** if you want to make any change. Click **Install** to start installation. The Installing window shows the installation process.
9. After completion of the process, **Completing the Stellar Phoenix SQL Recovery Setup Wizard** window opens. Click **Finish**.

You can clear the **Launch Stellar Phoenix SQL Recovery** check box to stop the automatic launch of the software.

Launching the Software

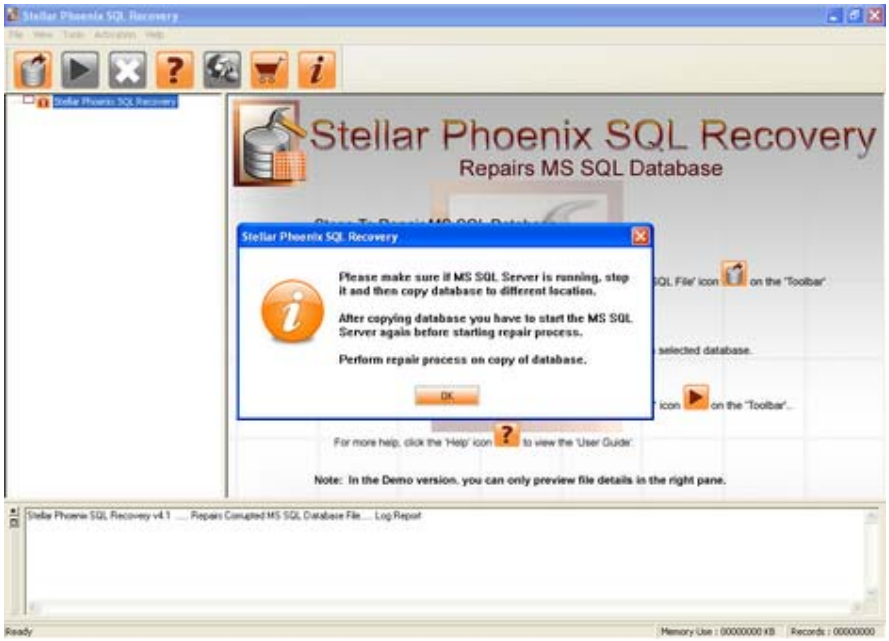
Start the application using any of the following methods:

- Click **Start => Programs =>Stellar Phoenix SQL Recovery =>Stellar Phoenix SQL Recovery**.
- Double click the shortcut icon on the **desktop**.
- Click quick launch icon on the **taskbar**.

User interface

Stellar Phoenix SQL Recovery software has a very easy to use Graphical User Interface. The user interface contains features required for complete recovery of corrupt MS SQL Server (.mdf) files.

After launching the program, you will see the main user interface as shown below:


Stellar Phoenix SQL Recovery
Repairs MS SQL Database
Please make sure if MS SQL Server is running, stop it and then copy database to different location.
After copying database you have to start the MS SQL Server again before starting repair process.
Perform repair process on copy of database.
OK
Note: In the Demo version, you can only preview file details in the right pane.

The user interface contains menus and buttons that lets you access various features of the software with ease.

Menus

File:

Open MS SQL File: This option lets you select corrupt SQL file for recovery.

Start Repair: Use this option to start repairing process.

Stop: Use this option to stop repairing process.

Exit: Use this option to close the application.

View: This menu lets you disable/enable **Toolbar, Status Bar, and Message Log**.

Tools: This menu lets you save and clear log report.

Activation: The application can be activated using **Activate Online** or **Manual Registration** option from this menu.

Help:

Stellar Phoenix SQL Recovery Help: Opens user guide of the application.

Purchase Stellar Phoenix SQL Recovery Online: Use this option to buy **Stellar Phoenix SQL Recovery**.

Updates: This option helps you get latest updates for the software.

About Stellar Phoenix SQL Recovery...: Use this option to read general information about **Stellar Phoenix SQL Recovery.**

Toolbar

The toolbar consists of all the shortcut options to make repair process quick and easy. Toolbar is placed below the menu bar.

1. **Open MS SQL File to Repair:** Click this button to go through the process of selecting corrupt .mdf file to be repaired.
2. **Start Repair:** After scanning, click this button to start repair process.
3. **Stop:** Click this button to stop repair process in the middle.
4. **Stellar Phoenix SQL Recovery Help:** Click this button to access 'User Guide' if you face any issue while using the product.
5. **Updates:** Click this button to check for both latest minor and major version available online.
6. **Purchase Stellar Phoenix SQL Recovery Online:** Click this button to go through the purchasing process.
7. **About Stellar Phoenix SQL Recovery:** Click this button to know the version of the software, operating system it supports, service pack number of the operating system, etc.

How to Order?

The software can be purchased online. To know the price details and to place an order, please visit http://www.stellarinfo.com/database-recovery/sql-recovery/buy-now.php.

Once the purchase order is confirmed, a prepaid serial number is sent to the buyer through e-mail. The product can be activated using this serial number.

To purchase the software:

Select **Purchase Stellar Phoenix SQL Recovery Online** in **Help** menu

or

Click **Purchase** icon on the tool bar.

Order **Stellar Phoenix SQL Recovery** dialog box opens as shown below:

Order Stellar Phoenix SQL Recovery
To repair your file using
Stellar Phoenix SQL Recovery v4.1
you need to purchase the software
Buy Now
Once your order is confirmed, a pre-paid serial number will be sent to you through e-mail, which would be required for activating the product.
If you are unable to purchase software online contact us at :
Reach Us
USA Toll Free (Pre Sales) : +1-877-778-6087
USA (Post Sales) : +1-732-584-2700
UK (Europe) : +44-203-026-5337
Netherlands : +31-208-111-188
Worldwide : +91-921-395-5509
Australia & Asia Pacific : +61-280-149-899
Skype ID : stellarsupport
Contact Sales : orders@stellarinfo.com
OK

Click **Buy Now** link to go through the purchasing process.

How to Register?

Demo version of **Stellar Phoenix SQL Recovery** is just for evaluation purpose and to use all functionality of the software, you have to register it. To register the software you need a valid serial number supplied by us.

You can register the software over Internet

or

manually or through e-mail (if for any reason, Internet connection is unavailable).

Thus you can register your product through any of the registration methods given below:

- Registration over Internet
- Manual activation
- Registration through email

Registration over Internet

- When you select **Activate Online** option in **Activation** menu, you get a software license warning message. Click **OK**.
- **Stellar Phoenix - Electronic Software Registration wizard** opens. Click **Next**.
- Type the **Serial number** (received through email after purchasing the product) in the text box.

Stellar Phoenix - Electronic Registration Wizard
To complete the software registration you need to enter the serial number
The serial number has been sent to you through email by our payment-processing agent, immediately after purchase.
Serial number
Cancel
< Previous
Next >

- Click **Next** to continue. The software would automatically communicate with registration server and activate the software.
- Click **Finish** to complete the activation process.

Manual Activation

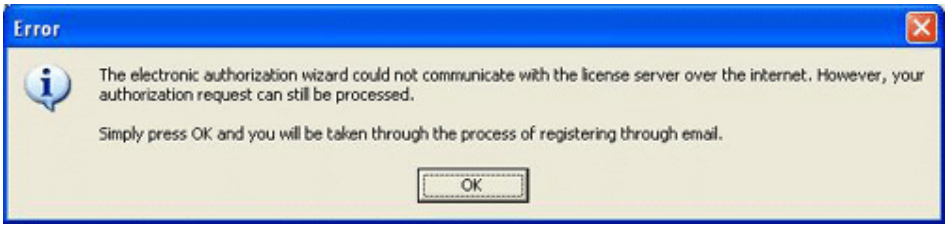
To register the software manually,

- When you select **Activate Online** option in **Activation** menu, you get a software license warning message. Click **OK**.
- In **Stellar Phoenix - Electronic Software Registration wizard**, click **Cancel**. In **Stellar Phoenix SQL Recovery** dialog box, click **Yes**.
- In **Manual Registration** dialog box, enter the serial number received after purchase of the software. Click **Next**.
- A text file with name PHX_REG.txt is saved at your desktop. Click **Finished**.
- Email the text file to support@stellarinfo.com address. You can click the link given in the dialog box to start composing the email automatically for the given email address.
- Click **Finished**.
- After verifying the details, site key will be sent through email that is required to register the software through manual activation.
- After you receive the **site key**, launch **Stellar Phoenix SQL Recovery**. In **Activation** menu, select **Manual Activation**.
- In **Enter Site Key** dialog box, type the **site key**. Click **Validate** to register the software.

All Manual registration process will take maximum of one business day for completion.

Registration Through Email

While activating the product over Internet, if the software is not able to communicate with the server, following error message will popup.

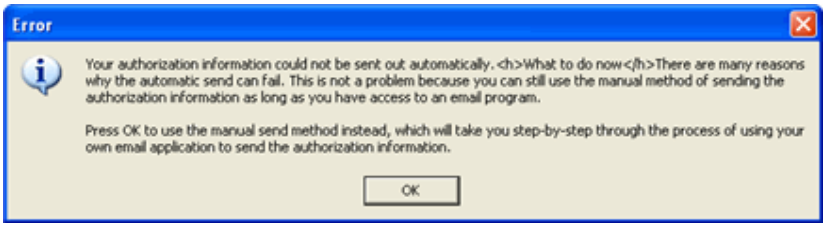

Error
The electronic authorization wizard could not communicate with the license server over the internet. However, your authorization request can still be processed.
Simply press OK and you will be taken through the process of registering through email.
OK

- Click **OK** to start **Stellar Phoenix - Electronic Registration Wizard**.
- Leave the **Manually send email** option unchecked and click **Next** to continue.
- Type your email address in the text box. The site key will be sent to this email address. Click **Next**.
- In the **Verify Email Address** window, verify the email address you have entered and click **Yes**.
- If your email client is blocking the process, following dialog box appears:

Microsoft Office Outlook
A program is trying to access e-mail address information stored in Outlook. If this is unexpected, click Deny and verify your antivirus software is up-to-date.
For more information about e-mail safety and how you might be able to avoid getting this warning, click Help.
Allow access for
1 minute
Allow
Deny
Help

- The email client shown in the dialog box above will be the email client configured on your computer. In this example, it is **Microsoft Outlook**. Click **Yes**, and then **Finish**.
- Software automatically launches the default email client, and sends an email containing your unique **site code** with registration request to the registration server.

If the registration wizard could not launch the default email client, following message appears:


Error
Your authorization information could not be sent out automatically. <h>What to do now</h>There are many reasons why the automatic send can fail. This is not a problem because you can still use the manual method of sending the authorization information as long as you have access to an email program.
Press OK to use the manual send method instead, which will take you step-by-step through the process of using your own email application to send the authorization information.
OK

Click **OK** to continue the process manually.

- Open your email client (like Outlook Express, MS outlook, Eudora, etc.) to create a new message.
- Place the cursor in the box labeled **To** and press CTRL+V to paste address. If it does not work, right-click in the **To** box and select **Paste** from the popup menu. **To** box contains online-register@stellarinfo.com address.
- Place the cursor in the **Subject** box in the same message window and paste (method same as above) the text. The Subject box will contain the **Registration Request** text.
- Click **Next**, do the same process mentioned above to paste the encrypted text content in the body of the message.
- Click **Next**. Click **Finish**, then click **Send** button in your email client to send the email.
- After processing your email, registration server would send you **site-key** through an email.

Error Handling

While registering the software, you may encounter some errors. Details of these errors, their descriptions and how to handle them are given below:

Error: Casper default value: -10004 (in runwiz)
Description: -This error occurs when you enter an invalid registration key again.
Solution: Kindly enter the correct registration key provided by **Stellar**. There should be no space between characters. We recommend you copy and paste the registration key instead of typing it.

Error: Casper default value: --10006 (in runwiz).
Description: User cannot use this registration key for activating the product.
Solution: User needs to contact **Stellar Technical support** at support@stellarinfo.com.

Error: Getting **Unable to get side code in the function myLoadLibrary()** error on activating the software.
Description: CrypKey license service is not installed.
Solution: User needs to contact **Stellar Technical support** at support@stellarinfo.com.

How to Update?

There are periodical software updates provided by **Stellar Information Systems Ltd.** for **Stellar Phoenix SQL Recovery**. Software updates should be made to keep the software up-to-date. The update can be a newly added functionality, a new feature, a new service or any other information that can enhance the working of the software. **Stellar Phoenix SQL Recovery** can be updated over internet. While updating the software, it's recommended to close all the running programs.

To update the software, follow the steps given below:

1. On main user interface, either click **Updates** icon on the tool bar or select **Updates** option from **Help** menu. **Stellar Phoenix Update Wizard** is displayed.
2. Click **Next** to proceed.
3. The wizard starts searching for the latest updates and if it finds any new version, a window is displayed indicating the availability.
4. If update is available, click **Next**. The software will start downloading the update files from the server. When the process is complete, the software upgrades to the latest version.
5. Click **Finish** to close **Stellar Phoenix Update Wizard**.

Live Update may not happen if:

- Internet connection is not available.
- Updates for the software are not available.

- Demo version of the software can not be updated.
- If major version of the software is available, you have to purchase the software to upgrade it.

How to Uninstall the Application?

Stellar Phoenix SQL Recovery can be removed either using **Uninstall Stellar Phoenix SQL Recovery** program in the software or from **Add/Remove Programs** in the **Control Panel**.

To uninstall the application using Uninstall Stellar Phoenix SQL Recovery program:

Click **Start** -> **All Programs** -> **Stellar Phoenix SQL Recovery** -> **Uninstall Stellar Phoenix SQL Recovery**. Follow on screen instructions to completely remove the software, including registry entries from your computer.

To uninstall the application using Control Panel:

Click **Start** -> **Control Panel** -> **Add Or remove Program**. Select **Stellar Phoenix SQL Recovery** entry from the displayed list and click **Change/Remove**. Follow on screen instructions to completely remove the software as well as registry entries from your computer.

Stellar Phoenix SQL Recovery

Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at http://stellarinfo.com/support/.

For price details and to place the order, click http://www.stellarinfo.com/database-recovery/sql-recovery/buy-now.php

Chat Live with an Online technician at http://stellarinfo.com/support/.

Search in our extensive **Knowledge Base** at http://www.stellarinfo.com/support/kb.php.

Submit enquiry at http://www.stellarinfo.com/support/enquiry.php.

E-mail to Stellar Support at support@stellarinfo.com.

Support Help line

Monday to Friday [24 Hrs. a day]

USA (Tollfree- Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280-149-899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

Select MS SQL database (.mdf) File

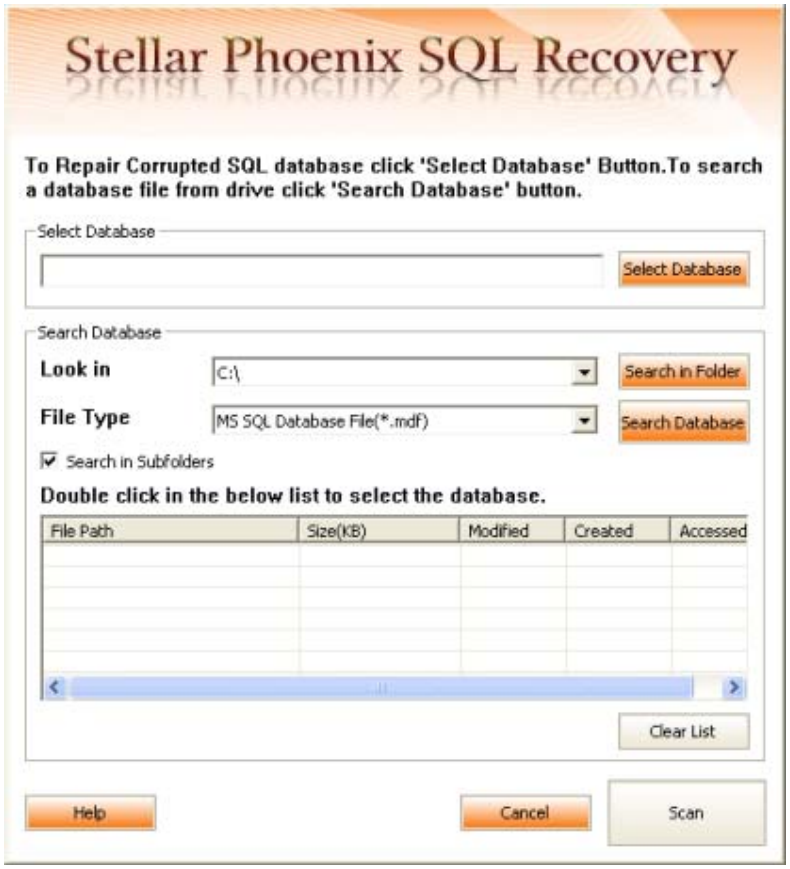
You can select corrupt .mdf file to be repaired in two ways:

1. Browse for corrupt .mdf file and select it if you know the location of the file.
2. Search for .mdf files using **Stellar Phoenix SQL Recovery** and select .mdf file from the list of found files.

1. To browse for .mdf file:

Click **Open MS SQL File to Repair** icon on the tool bar
or

Select **Open MS SQL File** option in **File** menu. A dialog box opens as shown below:



Click **Select Database** button and browse to select file in **Open** dialog box. Path of the selected file is displayed in the space under **Select Database** heading.

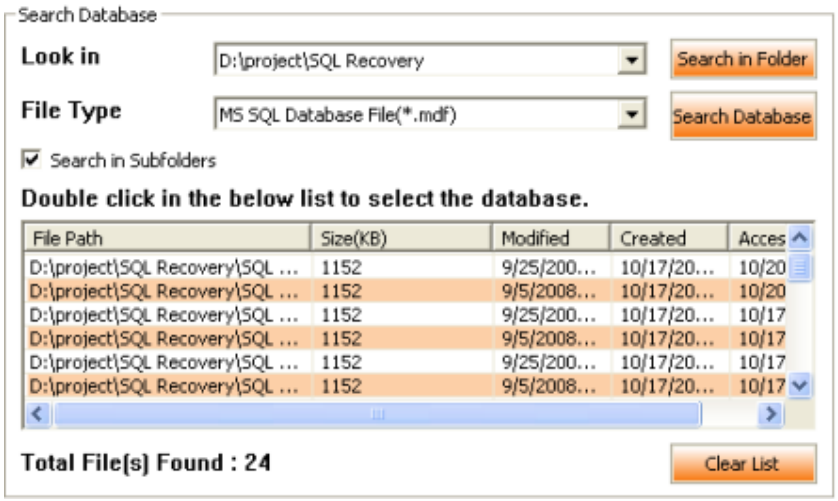
2. To search for .mdf file:

In the dialog box as shown above,

I. Specify drive to be searched for corrupt .mdf file in **Look In** list box under **Search Database** heading.

II. Click on **Search Database** button.

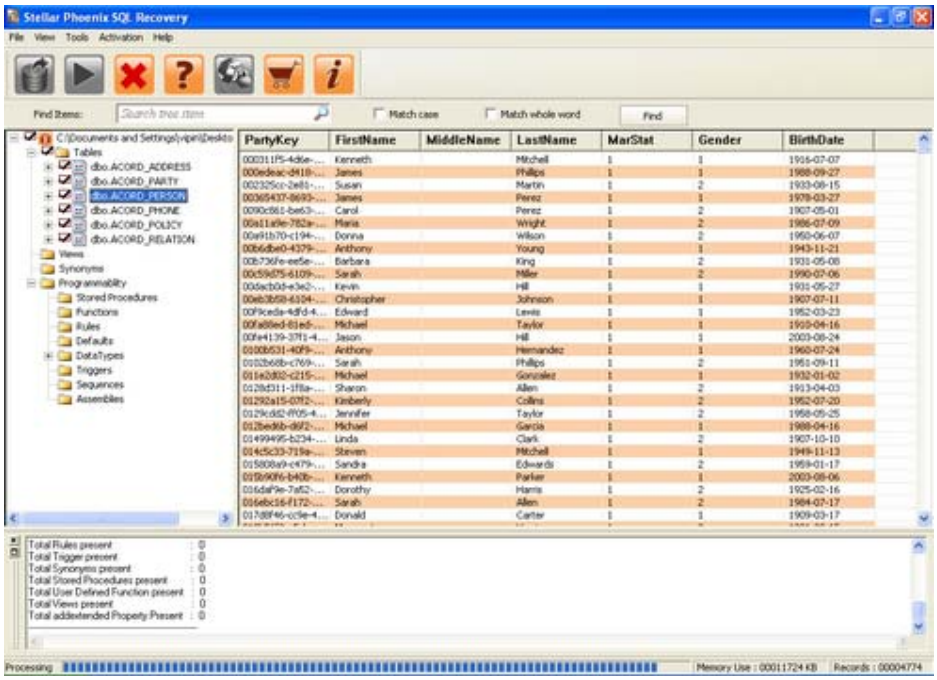
The application starts searching for **.mdf** files in the specified drive and after the search is finished, displays the result as shown here:



Select file as per your requirement and click **Scan** button to start the scanning process.

Repair and Save .mdf Files

After scanning is completed successfully, the left pane displays list of items (Table, View, Synonyms, Defaults, Data Types, etc.) in file in a tree like structure, upper right pane displays content of selected items and bottom pane shows message log as shown in the figure given below:



By default, all the checkboxes are checked. To preview content of an item, click on it in the tree view in left pane.

The software counts records present in the database after scanning.The time taken in counting depends on the number of records present in the database. Skip counting to speed up repair process.

To repair file,

Click **Start Repair** button on the tool bar

or

Select **Start Repair** option in **File** menu.

Now enter **Server Name** and **Destination** for saving repaired .mdf file in the next dialog box as shown below:

After filling in the required information, click **OK** to start repair process. Successful completion of the process is confirmed with a message.

Perform repair process on the copy of database and make sure MS SQL Server is running during repair process.

Find Specific Item In Tree

Stellar Phoenix SQL Recovery gives option to find particular item(s) in tree view. After completion of scanning process, a search bar along with the preview window appears as shown below:

To find a particular item, enter its name in **Find Items** text box and either click **Find** button or hit **Enter** button on your keyboard. If that item is present in database, it is highlighted in tree.

To narrow down search result, you can check **Match case** or **Match whole word** check box.

Save Log Report

Stellar Phoenix SQL Recovery generates log report of the process. This log report contains details such as name of .mdf file, its location, its size, start time of the process, etc. User can view, clear, and save this log report. Log report is saved as text file.

You can view log of the process in bottom pane of the user interface. If this pane is not visible for any reason, to make it visible click **View** -> **Message Log** on the menu bar.

To save Log Report,

Click **Tools**->**Save Log** on the menu bar.

To clear Log Report,

Click **Tools**->**Clear Log** on the menu bar.

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Stellar Phoenix SQL Recovery

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Stellar Phoenix SQL Recovery

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Stellar Phoenix SQL Recovery

FAQs

1. What does the demo version of the software do?

Demo version of the software only shows the preview of .mdf files. To recover corrupt .mdf file, you need to purchase and register the software.

2. Why is it necessary to perform repair process on the copy of database?

Stellar Phoenix SQL Recovery will not be able to run if the database is attached to MS SQL Server.

3. Can we recover table(s) in a .mdf file selectively?

Yes, you can recover single or multiple tables. Simply select desired table(s) in tree view and start repair process.

4. How can Stellar Phoenix SQL Recovery help me search for the location of .mdf file in the computer?

You can search for .mdf file in the computer using **Search Database** option of the software. For more details, please refer Select MS SQL database (.mdf) File topic of the help manual.

5. I want to locate an item in the database (.mdf) file. Is there any way I can do this using the software?

Yes, after scanning .mdf file, the software gives you option to find items in tree view. Use Find option to locate desired item in a table.

6. How can we view process log?

The bottom pane (Message Log) of user interface displays process log (Scan or Repair). If this pane is not visible for any reason, you can make it visible by following the instruction given below:

Click **View** -> **Message Log** on the menu bar.

7. Can we save process log?

Yes, **Stellar Phoenix SQL Recovery** gives you option to save log report of the process. To save log report:

Click **Tools**->**Save Log**.

Stellar Phoenix SQL Recovery

About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. More Info >>

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. More Info >>

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. More Info >>

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. More Info >>

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. More Info >>

For more information about us, please visit www.stellarinfo.com